How to contact us

For further information please contact your local office.

North Down & Ards Area
Tel: (028) 9151 0136
Fax: (028) 9151 0145
Minicom: (028) 9151 0137
Mobile: 07734 282 646

Down Area
Tel: (028) 4461 6915
Fax: (028) 9041 1897
Minicom: (028) 4461 4744
Mobile: 07739 879 556

Lisburn Area
Tel: (028) 9260 7746
Fax: (028) 9262 8646
Minicom: (028) 9260 3120
Mobile: 07739 879 554

For emergencies after 5.00pm, weekends and bank holidays for all localities please contact:
Tel: (028) 9504 9999
Text: 07799 867 698

This leaflet is available in other formats.

Issue Date: September 2013
The Deaf and Hard of Hearing Service provides a range of support to improve the quality of life for individuals who:

- Have a diagnosed hearing loss
- Are profoundly deaf
- Are sign language communicators (BSL or ISL)
- Have a dual hearing/visual loss.
- Have tinnitus.

The service is for people of all ages who are deaf or hard of hearing and their carers.

The Service is made up of:

- Team Leaders
- Social Workers
- Equipment Officers
- Community Support Workers.

**What sort of services are available?**

- Advice and assistance about your hearing loss
- Develop contacts in the community to reduce isolation
- Provide opportunities to communicate in BSL or ISL
- Specialist equipment on the basis of assessed need
- Access to communication support eg. sign language, lip speaking, speech text
- Promote deaf awareness
- Support about employment, education and training needs
- Carer’s Assessment
- Referral to other services.