The Sensory Support Service provides a range of services to improve the quality of life for individuals who:

- Are sign language users
- Have a diagnosed hearing loss
- Are profoundly deaf
- Have tinnitus
- Are blind
- Are partially sighted
- Have a dual visual / hearing loss.

Eligibility Criteria

Individuals referred to the Sensory Support Service must be resident within the South Eastern HSCT and meet one of the following criteria:

- Have a significant sight loss that cannot be corrected by spectacles or
- Be profoundly deaf or has been assessed as having a diagnosed hearing condition by an Audiology Department.

How to make a referral

If you would like to refer an adult or a child to the Sensory Support Service please contact the relevant team (see overleaf for contact details of the teams).
Contact details for making an adult referral

North Down & Ards Area  Tel:  (028) 9151 0136
52 Church St.  Minicom:  (028) 9151 0137
Newtownards  Fax:  (028) 9151 0145
BT23 4AL  Mobile:  07734 282 646

Down Area  Tel:  (028) 4461 6915
DRC  Minicom:  (028) 4461 4744
Downshire Hospital  Fax:  (028) 4461 7101
Downpatrick  Mobile:  07739 879 556

Lisburn Area  Tel:  (028) 9260 7746
Rowan Centre  Minicom:  (028) 9260 3120
56 Wallace Avenue  Fax:  (028) 9262 8646
Lisburn  Mobile:  07739 879 554

Contact details for making a referral for a child

Gateway
One Call – One Number
0300 1000 300

Contact details for Out of Hours Social Work Service

Tel: (028) 9056 5444
Fax: (028) 9056 5500 or (028) 9079 3173
Minicom (028) 9056 5444

After 5 p.m. each evening, at weekends and bank holidays.

This leaflet is available in other formats.

Issue Date: January 2010